

## Openings at Innovation Labs, 24/7 Customer

iLabs Engineering team is building the next-generation Predictive Analytics Platform for Customer Lifecycle Management. We're a bunch of highly motivated & passionate group of folks with strong technical (educational & professional) pedigree. Most of us are from IIT's & BITS Pilani, and have professional experience working in product companies like Oracle, Yahoo, Amazon, etc. We're involved in design and development of new product ideas and features from ground up – no dealing with legacy! It involves building high-performance, available & reliable platform products, and deploying them in distributed environments to offer services in SaaS modality. Platform includes implementation of modeling frameworks and machine learning algorithms to enable predictive capabilities for businesses.

Each one of us (even members fresh out of college!) not only gets creative freedom to recommend & implement our own ideas, but also gets exposure to all facets of development from conception to taking products live on production systems. We truly believe in dealing with our own mess when we support our production system J - this helps us in continuously improving the products on stability as well as performance. We've also filed multiple patents (applications pending) for the innovative products & technology that has been built over the last couple of years.

Our technology stack includes all tiers – frameworks & engines for distributed computing, business applications, front-end with frameworks & rich UI, as well as back-end systems dealing with huge volumes of data. We've got exciting challenges to work on for server-side development geeks to data modelers, algorithm perfectionists to rich UI experts, performance enthusiasts to application developers. We leverage open source technologies in all these areas and add incremental value on top of them.

We're a close-knit group & work closely with high-caliber Product Management, Analytics teams & Service Delivery teams to build & get products deployed for Fortune 500 clients. We're starting up a new product development team in Hyderabad and are looking to hire for both Bangalore & Hyderabad positions.

You can find more about us on <http://www.247customer.com/careers/careers-247ilabs.php> & see the current openings here - <http://www.247customer.com/careers/callus-back-247ilabs.php>.

Please do not hesitate in reaching out directly to Dinesh (Head – Product Engineering) on [dinesh.ajmera@247customer.com](mailto:dinesh.ajmera@247customer.com) or [careers.innovationlabs@247customer.com](mailto:careers.innovationlabs@247customer.com).